

OLIVER DALTON

C#.NET & Web Developer

Birmingham, UK

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PROFESSIONAL PROFILE

Hardworking and highly motivated individual who is always seeking new challenges and to learn new skills. Able to perform under pressure and complete tasks and projects to deadlines. Wide range of interests including computing, travel and language.

PROFESSIONAL SKILLS

My experience working in IT includes:

- Web development (HTML, CSS, JavaScript, jQuery, ASP.NET)
- Windows/mobile application development (C#.NET, Xamarin)
- Sage 200 add-on development
- Data manipulation (MySQL, MSSQL)
- Source control (TFS)
- Writing software to a scope within a set timeframe
- Virtualisation software (HyperV, VMWare)

I also have excellent communication and customer service skills, work well both individually and as part of a team, and hold a full category B driving license.

EMPLOYMENT HISTORY

Electronic Business Systems Limited

2018-2019 (December – Present)

I am currently part of a small development team that:

- Produce and maintain an in-house antisocial behaviour management system used by councils nationwide
- Develop Sage 200 and Sage 50 add-ons
- Uses a range of languages (C#/ASP.NET, HTML, CSS, JavaScript, jQuery)

Some projects I have had heavy involvement in include:

- A Product Information Management System for a customer who uses Sage 200 for their accounts and Magento for their online storefront. The system allows them to manage 'products' from a single site. I developed the frontend using HTML, CSS, JavaScript, and jQuery. I worked with a team member to write the business logic using C#/ASP.NET.
- A mobile application for reporting anti-social behaviour. I built this app alone using Xamarin for the underlying logic. I decided to use Android and iOS' native UI languages (AXML, Storyboards) for the front-end (oppose to Xamarin Forms) to allow me to take full advantage of each platform.

Konecranes Demag UK Limited

2018 (January – December)

At Konecranes I worked for the on-site support team that catered to the EMEA (mid) region. My responsibilities included:

- Handling helpdesk tickets (Service Now)
- Travelling to various sites (both in the UK and around Europe)

- Providing training to users
- Data maintenance/manipulation
- Ordering equipment and approval of invoices
- Assisting users via telephone/IM (most of our users are remote)
- Liaising with other support groups globally
- Working in accordance with ITIL and Cobit

Other projects

- Developing a C# application for managing the out of hours call routing system (interfaces with a MSSQL database which is in turn referenced by the PBX)
- Developing an asset management system using HTML/CSS and PHP/MySQL

Solsis Limited

2016 (January – November)

My first job in IT was an apprenticeship working as a first line support agent. My responsibilities included:

- Proactive management (such as maintaining backups and completing patch rollouts)
- Remotely supporting users
- System building
- Ticket management

QUALIFICATIONS AND EDUCATION

Open University - BSc Computing and IT

2017 onward

Whilst with the Open University, I aim to achieve:

- BSc in Computing and IT
- Cisco CCNA qualification (Switching and Routing)

I am also considering working toward two MCSA qualifications (SQL 2016 Database Development, SQL 2016 Database Administration).

Apprenticeship with QA

2016

Whilst with QA I gained the following qualifications:

- Level 3 City and Guilds Diploma in IT Systems and Networking
- Microsoft Technology Associate qualifications in Windows Server Administration Fundamentals, Security Fundamentals and Networking Fundamentals

Handsworth Grammar School

2010 – 2015

I achieved 10 GCSEs A*-C:

- A* - IT
- A - German, Religious Studies, Citizenship
- B - Mathematics, English language, French, Science (core), Science (additional)
- C - English Literature

REFERENCES

Available on request.